

Gregory Mistal, RAUD, RHIP

Consent Agreement

Location:

Coquitlam

Date of Action:

May 4, 2021

On May 4, 2021, Gregory Mistal, RAUD, RHIP (the “Registrant”), entered into an Undertaking and Consent Agreement, pursuant to ss. 33(6)(c) and 36(1) of the Health Professions Act (the “Act”). The College’s Inquiry Committee (the “Committee”) investigated complaints relating to maintaining a hygienic practice location, sterilization of tools and equipment, and provision of custom molded ear products consistent with the expected standard of practice and performance.

Background: The Registrant is currently, and was at all material times, a registrant of the College and specifically a dually registered audiologist and hearing instrument practitioner. On July 18, 2019, a complaint was made with the College concerning the Registrant’s failure to properly sterilize tools and equipment, maintain a hygienic practice location, and provide custom molded ear products consistent with the expected standard of practice and performance. The College retained an onsite inspector to review the Registrant’s practice location. While the investigation was ongoing, a second complaint was made with the College regarding the Registrant’s practice, on June 4, 2020, which also raised concerns about the Registrant’s failure to maintain a hygienic practice location.

Resolution: The Committee resolved to dispose of both matters pursuant to ss. 33(6)(c) and 36(1) of the Act by requiring that the Registrant undertake or consent to certain practice conditions. The practice conditions include practicing with a mentor approved by the College for a period of 24 months. The Registrant will complete the requirements set out in a mentorship plan, which focuses on the issues arising from the complaints and has been approved by the Committee. The Registrant will review his infection control practices and ensure that cleaning and hygiene practices comply with the College’s professional standards. The mentorship plan also includes teaching and observation requirements, and the mentor will report back to the Committee on compliance at throughout the mentorship period. The Registrant also agrees to be subject to random audits from the mentor to inspect his practice location. The Registrant agrees to reimburse the College for the costs of the mentorship.

The Committee is satisfied that this resolution is consistent with the College’s public protection mandate.