



College of Opticians of British Columbia  
Public Notice under s. 39.3 of the *Health Professions Act*

## Steve Wiens

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**Location:** Abbotsford, BC

**Date of Action:** October 1, 2015

**Summary:** On October 1, 2015, the registrant entered into an undertaking agreement with the Inquiry Committee. The agreement was made to address concerns related the registrant directing unregulated staff members to conduct independent automated refractions.

The registrant voluntarily agreed to the following terms:

1. To supervise all non-registrants at Crystal Vision.
2. To have all staff complete an education seminar conducted by the College.
3. Participate in two record review inspections, after the education seminar.
4. Review training procedures and create a training manual that includes a section on regulation and unauthorized practice.
5. To have all current and new employees sign a form stating they understand the regulations that govern Opticianry and unauthorized practice.
6. Provide the College with a list of clients who were impacted by unauthorized practice.
7. Telephone the clients impacted by unauthorized practice to advise them they have been subject to unauthorized practice.