

Type: Undertakings

Registrant: To protect the interests of third parties who might be affected, the Inquiry Committee decided to anonymize this public notification pursuant to section 39.3(3) of the *Health Professions Act*.

Date: August 13, 2018

Status: No Longer In Effect

Nature of Action: A request from, and a grant by, the Registrant of an Undertaking and Consent Agreement placing conditions on the Registrant's practice in response to concerns raised in the context of a client complaint. The Registrant has agreed to undergo a practice review and practice under supervision. The focus of the practice review and ongoing supervision will be as follows: (a) monitoring and supervising the Registrant's caseload; (b) terminating treatment and managing availability following termination; (c) obtaining informed consent around issues of dual relationship, overlap, termination and availability; (d) managing the challenges of working in a small community with a focus on dual relationships and avoiding conflicts of interests; (e) reviewing the Code of Conduct and decision-making models with the aim of anticipating consequences and making informed clinical judgments and decisions; (f) identifying the focus of treatment and clarifying objectives; (g) monitoring treatment progress; and (h) ongoing support and consultation to minimize the impact of the complaint on the Registrant's clinical practice. The Registrant also agreed to write a letter to the Complainant regarding their experience. The Registrant will be responsible for all costs related to the supervision and the supervisor will provide the College with periodic reports regarding the supervision.

Reason: The complaint is resolved by means of an Undertaking and Consent Agreement pursuant to section 36(1) of the *Health Professions Act* as a result of concerns related to the Registrant entering into a relationship with the Complainant's former partner several years after the last treatment session. The Complainant alleged that due to this conflict, the Registrant became unavailable for the Complainant to return to treatment and the Complainant believed they were still under the Registrant's care. In the context of an initial review of the Registrant's practice, concerns were identified regarding the termination of the therapeutic relationship, enhancement of informed consent regarding dual relationships and conflicts of interest, clinical decision-making, as well as targeting treatment and monitoring progress and these issues were addressed directly in an interim agreement which was reached early in the complaint investigation.