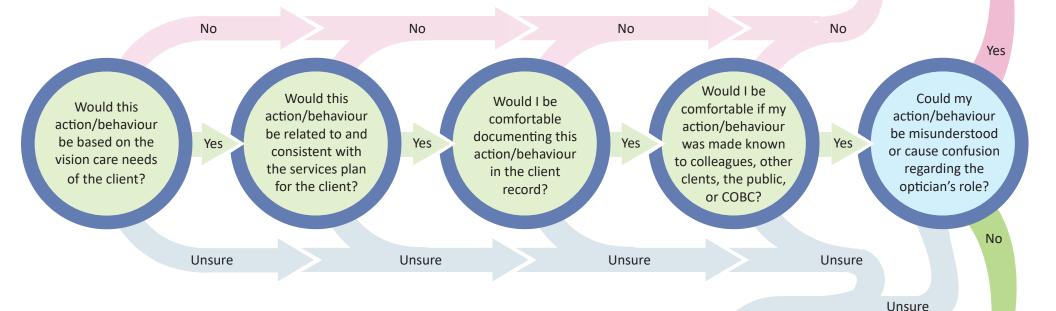
## **Decision Tool**

As an optician, you may encounter situations that seem to blur your professional boundaries. When this happens, refer to COBC's Professional Boundaries Booklet and do your best to apply the basic principles. If you're still unsure how to proceed, use this decision tool to help guide your practice.

## **ABSTAIN**

Do not proceed with the action/behaviour.



## **CONSULT**

- There will always be "grey areas" in your practice—new or unusual situations that are difficult to navigate. There is no shame in taking a step back when you aren't sure what to do. In fact, it's better to acknowledge your uncertainty than to proceed with an action/behaviour when you don't feel completely confident that it's the right one.
- Many resources are available to support you in your decision-making process. Consider referring to:

  - COBC's Standards of Practice
    Your workplace colleagues
    COBC's Professional Boundaries Booklet
  - COBC's Code of Ethic
- Another optician
- And if you're still not sure how to proceed, you can always contact the COBC team at reception@cobc.ca or 604-742-6472.

## **PROCEED**

- Proceed with the action/behaviour, ensuring that you have the client's informed consent as applicable.
- Document what you are doing in the client record.