



Standard 6: Professionalism

Applies to Opticianry

The College of Health and Care Professionals of BC was created on June 28, 2024 through the amalgamation of seven health regulatory colleges:

- College of Dietitians of British Columbia
- College of Occupational Therapists of British Columbia
- College of Optometrists of British Columbia
- College of Opticians of British Columbia
- College of Physical Therapists of British Columbia
- College of Psychologists of British Columbia
- College of Speech and Hearing Health Professionals of British Columbia

All current requirements for standards of clinical and ethical practice issued by the seven colleges remain in place upon amalgamation.

This document was created by the College of Opticians of British Columbia and will be updated to reflect the amalgamation.

Standard 6: Professionalism

Related Standards of Practice

- Standard 4: Cultural Safety, Cultural Humility, and Anti-Racism
- Standard 5: Competence
- Standard 13: Conflict of Interest

Description

The optician meets the ethical and legal requirements of professional practice and honours client boundaries.

Expected Outcome

The client can expect their optician to provide respectful treatment and services in compliance with ethical and legal requirements.

Criteria

- 6.1 Act in accordance with the provincial [Health Professions Act](#), the [Opticians Regulation](#), [COBC's bylaws & Code of Ethics](#), and COBC's Standards of Practice.
- 6.2 Display applicable COBC certificate(s) of registration in the practice environment.
- 6.3 Ensure professional standards are applied to all products dispensed.
- 6.4 Act in accordance with the [British Columbia Human Rights Code](#) and respect the dignity and rights of the client.
- 6.5 Act in accordance with the [Accessible Canada Act](#).
- 6.6 Act in accordance with applicable employment legislation, including the [Employment Standards Act](#).
- 6.7 Cooperate with any investigation facilitated by COBC.
- 6.8 Respond as required and in a timely manner to communications received from COBC.
- 6.9 Report any incident of unauthorized practice to COBC.
- 6.10 Report any incident of unauthorized use of a protected title to COBC.
- 6.11 Report unethical, unsafe, or incompetent practice by any regulated health care professional to the appropriate regulatory body in accordance with applicable legislative requirements.
- 6.12 Report sexual abuse by any regulated health care professional to the appropriate regulatory body in accordance with applicable legislative requirements.
- 6.13 Only provide treatment that is appropriate to the visual needs of the client.
- 6.14 Only continue to treat a client for as long as treatment remains necessary and in the client's best interests.
- 6.15 Maintain appropriate boundaries with clients in accordance with the [Professional Boundaries booklet](#).
- 6.16 Do not engage in a sexual relationship with any client.