



# Public Notice

**Registrant: Wilfred Ly, Registered Physical Therapist**

**Location: Burnaby, BC**

**Effective Date: April 10, 2025**

**Nature of Action:** On June 15, 2023, a complaint was received from an insurance company concerning Wilfred Ly, RPT (the “Complaint”). At the time of the events giving rise to the Complaint, the registrant worked as a contractor at a clinic in Burnaby, where he was involved in an exercise-based rehabilitation program. A panel of the Inquiry Committee of the College of Health and Care Professionals (the “Panel”) investigated the Complaint pursuant to section 32(1) of the *Health Professions Act* (the “Act”).

**Action Taken:** On March 25, 2025, Mr. Ly voluntarily entered into an undertaking and consent agreement (the “Agreement”), pursuant to sections 33(6)(c) and 36 of the Act, in which he:

1. agreed to a 4-week suspension of his physical therapy practice from April 15 to May 13, 2025.
2. gave undertakings not to repeat the conduct of engaging in improper billing practices and not to repeat the conduct of failing to meet standards of the profession in relation to the provision of physical therapy services.
3. agreed to successfully complete the PROBE Professional Ethics and Boundaries course, at his cost.

The Panel determined this to be a serious matter under s. 39.3 of the Act requiring publication.

## **Reasons for the Action:**

On April 10, 2025, the Panel approved the Agreement to address issues that occurred between January 3, 2022 and May 10, 2023, related to Mr. Ly’s billing practices, proficiency in conducting timely reassessments, developing physical therapy treatment plans, supervision of physical therapy support workers, and documentation. In reaching its disposition in this matter, the Panel considered that the public must be confident not only in the clinical skills of a physical therapist, but that a physical therapist ensures that their services are billed correctly because improper billing can lead to a negative perception of the profession. Additionally, the Panel considered that proper documentation is critical for continuity of care and ensuring high quality treatment.

The Panel is satisfied that the Agreement contains sufficient terms to ensure the registrant learns from this experience, that the profession is cautioned from engaging in similar conduct, and the public is adequately protected.