

Draft Bylaws Overview

Support Programs

Support programs are newly established under the Act. The College must implement these programs for complainants making complaints related to sexual misconduct, sexual abuse, and discrimination.

Here are the highlights of the new HPOA bylaws related to the support programs:

- There are three types of support programs:
 - Information services: Provides information and guidance to help people navigate regulatory processes
 - Support services: Provides funding for support to recover from or seek redress for sexual misconduct, sexual abuse or discrimination
 - Support workers: Provides individual assistance during regulatory processes
- There are new statutory roles and responsibilities related to the programs:
 - Registrar: establishes forms and policies related to the programs, reviews reconsideration requests and authorizes shared funding agreements
 - Administrators: process applications and make support determinations*, may oversee multiple programs and are designated by the registrar
 - Support officers: make eligibility decisions for all three programs and are designated by the registrar
- The college can enter into shared funding agreement to administer support programs, in whole or in part.
- Complainants who make a complaint of sexual misconduct, sexual abuse or discrimination will be told of the availability of the support programs.
 - To receive support services and the assistance of a support worker, complainants must complete an application that will be reviewed and approved.
 - Decisions will be communicated to the applicant.
- Support services
 - The application deadline for applying for support services is 6 months from the disposition of the complaint or issuance of citation or disciplinary orders
 - Funding available: maximum of \$7,500
 - Services will be available for maximum 2 years from the grant date + possible extension based on specific circumstances
- Support workers
 - Application must be completed before the complaint is disposed, the issuance of a disciplinary without citation or the conclusion of a hearing.
 - Funding available: maximum of \$7,500
 - The assistance of a support worker is limited to when the regulatory processes are ongoing (including a tapering period of 3 months).
- The maximum aggregate funding available under all support programs is \$10,000
- There will be an appeal and reconsideration for adverse decisions.



- Timeline: 30 days to request reconsideration after receiving adverse decision
 - Process: Written submissions unless exceptional circumstances require different hearing format
 - Scope: Available for both eligibility decisions and support determinations
- Recipients may apply to modify support determinations at any time during the support period
- Support in all three programs may be suspended or terminated for fraud, misrepresentation, or when no longer necessary (at the request of the recipient)

The full part of the draft bylaws is available here: <https://chcpbc.org/wp-content/uploads/2025/06/CHCPBC-HPOA-Support-Program-Draft-Bylaws.pdf>

* Support determinations for support services are including, but not limited to, types of support to be funded, amount of funding and any requirements/limits/conditions. Support determinations for support workers are including, but not limited to, who will provide the support and the extent of assistance that is required.

The College is working collaboratively with other BC health regulatory bodies to implement program parameters that will be consistent and facilitate shared administration. As such, there may changes to the bylaws post-consultation to align with other colleges and reflect any feedback received.