

Draft Bylaws Overview

Quality Assurance (QA)

The HPOA defines the purpose of a quality assurance program, which is to assist individual licensees to improve their professional performance and to identify broader issues of professional performance to recommend remedial measures, not for the purposes of an investigation or disciplinary proceeding or solely as continuing professional development.

The HPOA also introduces the new statutory role of quality assurance assessor. It is a person retained or employed under section 363 to exercise the powers and perform the duties of a quality assurance assessor. A quality assurance assessor may conduct quality assurance assessments only with respect to the practice of a designated health profession for which the assessor holds a licence to practise.

Under the new bylaws related to quality assurance:

- The quality assurance program is established and administered by the Registrar.
- Policies and procedures must be established to minimize disruption during the assessment process.
- The Registrar may establish a list of resources to assist a quality assurance assessor when making recommendations relating to individual performance.
- The Registrar may appoint a QA advisory group to provide professional expertise information the QA program. The group may include but is not limited to employees of the College. The group may make recommendations on bylaws, policies, guidelines and procedures related to the QA program, training for the QA assessors, the list of resources assisting the assessors and continuing competence requirements.
- QA assessors must be licensed in the relevant designated health profession without limits or conditions and have relevant training and experience.
- Assessments will be conducted as a result of non-random selection with the intention that all licensees periodically undergo an assessment.
- Assessments may include a variety of activities including review of documentation, contacting work peers or clients, interviews and specific skills assessment.
- Licensees must cooperate with a QA assessment.
- A QA assessor may make a report under section 101 of the Act to the Registrar.

Note: as announced on June 23, 2025, in a registrant newsletter, the College has suspended current QA reporting requirement from July 1 to December 31, 2025. More details on the new QA program will be shared with registrants as it becomes available.

There will be a separate bylaws section on Continuing Professional Development that will be published for consultation at a later date.



The full part of the draft bylaws is available here: <https://chcpbc.org/wp-content/uploads/2025/08/CHCPBC-Quality-Assurance-Draft-Bylaws.pdf>