



Published Order

Respondent: Jack Young
Case ID: 2021-C14
Date of Effect: September 1, 2026

Notice of Order

On September 1, 2026, the Deputy Registrar of the College of Health and Care Professionals of BC (“College”) made the Disciplinary Order (“Order”) set out below relating to the Respondent.

Reasons for Order

On September 9, 2021, a patient complaint (“Complaint”) was made about the Respondent. Following an investigation, a panel of the Investigation Committee (“Panel”) assessed the allegations raised in the Complaint. The Panel found that it had reasonable grounds to believe that the Respondent lacked competence and/or had committed acts of misconduct.

In particular, the Panel had reasonable grounds to believe that the Respondent had failed to provide evidence-based treatment to the patient, contrary to Section 3 of the Psychologists’ Code of Conduct that was in effect at the material time (“Code”). The Panel also had reasonable grounds to believe that the Respondent had assigned the patient’s care to therapists who were not competent to treat their condition, contrary to Sections 3, 5 and 8 of the Code.

The Panel determined that it would be appropriate to dispose of the concerns identified by directing the Deputy Registrar to make the Order set out below under Section 269(d)(iii) of the [*Health Professions and Occupations Act*](#).



Order

of the Deputy Registrar
of the College of Health and Care Professionals of BC
at the direction of the Investigation Committee (“**Committee**”)
pursuant to s. [136\(2\)\(a\)](#) the [Health Professions and Occupations Act](#) (“**HPOA**”)

In the matter of a regulatory complaint (“**Complaint**”)
concerning Jack Young, R.Psych. (“**Respondent**”)
CASE ID: 2021-C14

Date: Sept 1, 2026

Pursuant to the Decision & Direction of the Committee dated June 10, 2026, the Deputy Registrar orders the Respondent, on or before a specified date, to undertake specified education, training or other remedial activities (as set out below) under section 159(2)(b) of the HPOA:

Type	Particulars	Due Date
Remedial Activity	1. Meet with another licensee, selected and appointed by the College (the “Consultant”), to review this complaint and in particular the following issues: a. Ensuring alignment and agreement with the client on their treatment plan and choices related to their treatment that are available to them; b. Increasing knowledge of current evidence-based treatments; c. Evaluating the evidentiary basis of newer or innovative treatments and the appropriateness of their use in my psychological practice; d. Accurately explaining the empirical basis for evidence-based and alternative interventions as part of informed consent, and whenever a change is made to the treatment; e. Review all consent forms to ensure that they accurately reflect the professional psychology literature; f. Ensuring clarity and understanding of who is clinically responsible for a client’s treatment within my clinic (e.g. difference between administrative role and clinical supervision; independent clinicians having their own consent forms;	Within 4 months of the date of this order



- only supervised clinicians referring to my oversight; documenting all changes regarding who is clinically responsible for a client's care);
- g. Identifying and managing therapy interfering behaviours and countertransference;
 - h. Periodically reviewing treatment progress to consider what changes may be necessary for a client's treatment, including referring them to other service providers;
 - i. Use of text messaging with clients in terms of content, frequency, and responding to crises (e.g. suicidality);
 - j. Setting client expectations for receiving responses to messages and following this process;
 - k. Responding to requests for records;
 - l. Providing psychological services that are within the scope of the practise of psychology;
 - m. Ensuring appropriate oversight for those practising under supervision
2. Ensure that the distinction between psychological and non-psychological services offered by the Respondent is made clear to current and prospective clients. In this respect, the Respondent must ensure that he is not using his professional title, or business associated with his psychology practice to provide non-psychological services.

Such to be undertaken at the Respondent's expense and successfully completed.